

Our Mission is to ensure medical readiness and quality health care while being the most caring healthcare organization in the Army. We would like to take this opportunity to explain some of the available services the clinic offers to you as a beneficiary and valuable member of the community.

HOURS OF OPERATION

MONDAY-FRIDAY: 0730-1630
WEDNESDAY: 0730-1830
THURSDAY (1st, 2nd, 5th) 1300-1630
THURSDAY (3rd, 4th) 0730-1630

**TOLL FREE 24-HOUR
HEALTHCARE
INFORMATION HOTLINE**

08008251600

Directions to local national and US hospitals are available at the Tricare Service Center or in the glass display case outside the clinic's entrance.

The Butzbach Clinic is here to serve your needs by providing the highest quality medical care. Points of Contact for each department are listed below for your quick reference.

All numbers: 06033-9821-XX or DSN 345-40XX

Appointment Booking:
40/50/60

OB Nurse: 03

Immunizations: 17

Community Health Nurse: 46

Health Benefits Advisor: 43

Tricare Service Center: 45

Patient Liaison: 47/48

Social Work Services: 35/36/38

Pharmacy: 31

Laboratory: 16

X-Ray: 23

Patient Representative: 51

**EMERGENCY: Call the MPs
06414028600 (Giessen)**

06031813547 (Friedberg)

HOW TO ACCESS HEALTH CARE

in the
Butzbach
Military Community



USAMH PAM 40-1 MAY 2002



Keeping A Pulse On The Medical Needs of America's Army



CLINICAL SERVICES AND PHONE NUMBERS

To reach each office, dial:

06033-9821-XX

OB CLINIC (-03)

Wednesday mornings 0800-1000 on a walk-in basis.

Pregnancy Tests can be given at any time with results given the same day. OB care available from Military or Local National Physicians.

IMMUNIZATION CLINIC (-17)

Monday-Friday 0800-1130: 1300-1500 on a walk-in basis. Ensure that you bring your shot records. All children under 2 must have been seen by a doctor first.

NURSING SERVICES

(-40, 50, 60)

Telephone Assistance, Nurse appointments or visits/STD clinic, screening, physical exams, infection control, patient education and more.

COMMUNITY HEALTH NURSE

(-46)

Tobacco Cessation classes, Communicable disease education, Travel Education, STD/HIV education, Self Care classes, Community/Retiree Health Fairs.

TRICARE SERVICE CENTER

(-45, 43, 48)

Tricare enrollment/disenrollment, Prime beneficiary information, DEERS inquiries, assistance, Veteran/Service injury information.

PATIENT LIAISONS

(-47, 48)

Medical outpatient appointment referrals, inpatient visitation, foreign medical program information, translations

HEALTH BENEFITS ADVISOR

(-43)

Billing determination, processing of host nation bills and claims, interdiction with bill collection agencies

SOCIAL WORK SERVICES

(-35,36,38)

Identify/assess and treat abuse and maltreatment, marriage counseling, family therapy, resource information, referral services to alternate agencies, case management, general counseling and information services.

PATIENT ADMINISTRATION

(-40, 50, 60)

Central appointment booking for all providers, patient information services regarding appointment availability, medical records maintenance, payment information for pay patients.

X-Ray/Lab/Cast/Pharmacy

(-23/16/31)

These services are open during the clinic's regular operating hours by physician referral.